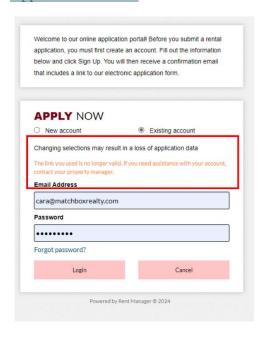
Dear Guarantor,

You may have received an email from us because a potential Matchbox tenant has listed you as their guarantor. This email provides you with a link to complete our Guarantor Application. For more information on being a guarantor and our application process, see our <u>FAQs-The</u> Application Process.



When you click on the link for the guarantor application, you will be prompted to create a password. **This is a single-use link.** Once you create a password, you will be unable to use this link again. After you create the password, you can log back in later to finish the application. To access the application, go to our tenant WebAccess page. Be sure to favorite this page as this is the portal you will use to access your account going forward!

If you use the link again after creating a password, you will be directed to the following landing page with an error message. Please click over to "Existing account". You can use your email address and password to log in.

If you have any issues or need further assistance with your account, do not hesitate to contact us – info@matchboxrealty.com or 540-434-5150 ext.100.

Sincerely,

The Matchbox Team

Matchbox Realty & Management Service, Inc.

202 N. Liberty Street Suite 101

Harrisonburg, VA 22802

Phone: 540.434.5150 Fax: 540.434.3634

Email: Info@matchboxrealty.com